



PLAGE®, RENEW ITS CERTIFICATIONS ISO 9001 – ISO 14001



QUALITY



ENVIRONMENT

Wasquehal, 27th Septembre 2012

Dear customers,

We are glad to inform you that **plage®** is certified for the second time **ISO 9001** (commitment to the quality) and **ISO 14001** (commitment to the environment).

Since 2008, acquiring and renewing both norms have allowed us to ameliorate our organization, to answer more closely to customers' needs, to control our impact on the environment.

These certifications led us to set up a **Management Integrated System**: one single management system for the **quality**, the **environment**, the **security** and the **sustainable development**.

Thanks to it, **plage®** keeps reinforcing its quality standards at different levels:

- The **regular control** of raw materials and products.
- The **strengthening of our customer service**: active listening of our clients, reducing the period of orders placed.
- Our **active surveillance** of new materials and quality technologies.
- The creation of a **reactive quality department** with an email address: **qualite@plage.fr**.
- The anticipation of the new regulation in terms of quality.

plage® is also committed to reducing its impact on the environment. This is why, we have made several choices:

- Develop **ecological packs**
- **Make our products locally** as far as possible
- Use **functional and reusable materials**: reusable function of adhesives.
- **Reduce our consumptions**: heat insulation and selective sorting of household waste
- **Work on the eco-conception of products** to offer you more ecological decors

Through this system, we affirm our engagement in terms of sustainable development and quality to satisfy your will and those of our users.

Best Regards,
Marc Obin

